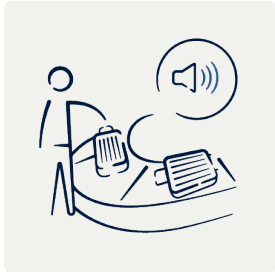


09 Baggage Collection



FINDING THE BAGGAGE BELT

- **Look for your flight number on the information board to see which baggage belt your bags will arrive on.**
- You may have to wait a little while for your bags to arrive.
- There might be a siren or a loud noise, and the belt will start moving.



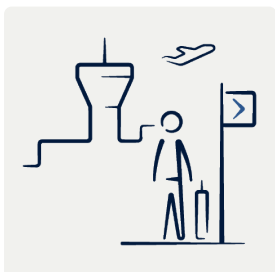
COLLECTING YOUR BAGGAGE

- When you see your bag, take it off the belt and check it is yours.
- There may be trolleys you can use to help you, and **if you need help ask a member of staff.**



GOING THROUGH CUSTOMS

- Make sure you have all of your belongings and walk through Customs.
- There may be coloured passages or doors to go through if you have things to declare. **Ask a member of staff for help if you're not sure.**
- You might be asked questions and Customs staff might ask to look inside your bag.



LEAVING THE AIRPORT

- Once you have gone through Customs, you can now leave the airport.
- We hope you have enjoyed your flight!